

Silver Support

symetri

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DIGITAL DESIGN EXCELLENCE

Silver Support is our mid level support pack, offering enhanced support over and above Autodesk Subscription.

www.symetri.co.uk

Autodesk®
Consulting Services Partner

Autodesk Subscription ^{*(1)} includes:-

- Software upgrades
- Enhancements
- Service packs and hot fixes

Silver package includes:-

- Telephone helpdesk support
- On-line access to the symetri call logging support system ^{*(2)}
- Remote interactive support via GoToMeeting
- Response within 2 hours
- Invite to symetri annual user conference
- Monthly technical bulletin

^{*(1)} Additional cost item

^{*(2)} Via unique user name and password

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